

INTERSOS
NON-PROFIT HUMANITARIAN ORGANIZATION
Non-governmental Organization as recognized by Ministerial Decree 1997/128/002770/1
Headquarters in Rome - Via Aniene 26/A - Italian Tax Code 97091470589

Financial Statements for the year ended December 31, 2016
All amounts are expressed in Euro

Assets	31/12/2016	31/12/2015
B) Fixed assets		
I. Intangible assets		
1) Software	-	1.424
2) Leasehold improvement	-	1.119
	-	2.543
II. Tangible assets		
2) Plant and equipment	19.508	20.486
3) Other assets	7.322	1.112
	26.830	21.598
III. Financial assets		
1) Shares in affiliated undertakings	-	-
2) Receivables	8.753	7.095
3) Other investments	20.010	20.010
	28.763	27.105
Total fixed assets	55.593	51.245
C) Current assets		
I. Inventory		
6) Material for communication and fundraising activities	-	-
	-	-
II. Receivables		
1) Donor receivables	11.467.954	9.796.706
2) Other receivables	1.294.447	1.882.841
	12.762.401	11.679.547
IV. Cash at bank and in hand		
1) Bank and post office deposits	8.484.960	5.493.626
3) Cash in hand	139.297	98.289
	8.624.256	5.591.915
Total current assets	21.386.657	17.271.462
D) Prepayments and accrued income	36.654	19.655
Total assets	21.478.905	17.342.363

Equity and Liabilities	31/12/2016	31/12/2015
A) Net assets		
I. Unrestricted		
1) Profit or loss for the financial year	161.333	55.420
2) Profit or loss brought forward	55.420	-
	216.753	55.420
III. Restricted		
2) Funds earmarked by institutional bodies' decisions		
a) Funds earmarked for humanitarian emergency response	377.650	377.650
b) Funds earmarked for expat staff	100.000	100.000
	477.650	477.650
Total net assets	694.404	533.070
B) Provisions for liabilities and charges	852.188	668.213
3) Other provisions	852.188	668.213
C) Severance indemnities	88.395	54.736
D) Payables		
4) Bank payables	668.404	861.887
5) Donor payables	847.140	784.855
7) Supplier payables	1.518.411	1.325.982
12) Tax payables	316.858	201.573
13) Social security payables	274.160	229.851
14.1) Staff payables	933.021	629.572
14.2) Other field payables	642.425	507.362
	5.200.418	4.541.081
E) Accruals and deferred income	14.643.501	11.545.262
Total liabilities	21.478.905	17.342.362
Commitments, Contingencies and Guarantees	1.294.616	1.330.367

Statement of operating activities	31/12/2016	31/12/2015
A) Operating income		
I. Income from operating activities		
1) Income from grants and contracts	46.241.193	34.583.159
	46.241.193	34.583.159
II. Income from supporting activities		
2) Income from contributions		
2.1) Unrestricted income from private donors	104.867	140.330
2.2) Income from projects	2.612.555	2.156.402
2.3) Membership fees	4.900	4.900
	2.722.322	2.301.633
3) Other operating income		
3.1) Billable expense income	24.004	46.668
3.2) Rounding off allowances and discounts	56	23
3.3) Gain on lease of equipment	-	-
3.4) Gain on sale of equipment	-	950
3.5) Staff costs recovery	97.178	57.594
3.6) Gifts-in-kind	-	-
	121.238	105.235
Total operating income	49.084.753	36.990.027
B) Operating expenses		
I. Expenses from operating activities		
1) Expenses from grants and contracts	46.241.193	34.583.159
	46.241.193	34.583.159
II. Expenses from supporting activities		
6) For material and visibility	-	-
7) For services		
a) External contractors and consultants	640.785	607.318
b) Other services	443.747	469.976
c) Expenses from earmarked funds for expat staff	-	100.000
	1.084.531	1.177.294
9) For staff		
a) Salaries and benefits	654.656	372.581
b) Social security charges	76.286	52.150
c) Severance indemnities	44.156	24.370
	775.098	449.101
10) Depreciation and amortization expense		
a) Depreciation of intangible assets	2.543	4.663
b) Depreciation of tangible assets	7.220	6.110
	9.762	10.772
11) Changes in inventory	-	16.052
12) Provisions for liabilities	206.725	351.442
14) Other operating expenses	393.717	218.766
Total operating expenses	48.711.027	36.806.587
Net operating income	373.727	183.440

Statement of activities	31/12/2016	31/12/2015
C) Operating financial income and expenses		
16) Other financial income		
16.1) Interest income	200	54
16.2) Foreign currency exchange gain	-	
	200	54
17) Interest and other financial charges		
17.1) Interest expense	16.659	12.792
17.2) Foreign currency exchange loss	129.068	13.932
	145.727	26.725
Total operating financial income and expenses	- 145.527	(26.671)
D) Adjustments to operating financial assets		
	-	-
Total adjustments to operating financial assets	-	-
E) Extraordinary operating income and expenses		
20) Unusual or infrequent gain	6.939	1.014
	6.939	1.014
21) Unusual or infrequent loss	14.971	12.677
Doubtful debts	-	42.690
	14.971	55.366
Total extraordinary income and expenses	(8.032)	(54.352)
Income before taxes	220.168	102.417
22) Taxes		
a) Regional Business Tax (IRAP)	52.398	36.269
b) Other taxes		
	52.398	36.269
23) Net income provided by operating activities	167.770	66.148

Statement of operating activities subject to VAT	31/12/2016	31/12/2015
A) Income of operating activities subject to VAT		
I. Income from operating activities subject to VAT		
1) Income from grants and contracts	-	78.662
	-	78.662
II. Income from supporting activities		
2) Income from sales		
2.1) Income from sale of goods		
2.2) Income from sale of services	19.000	26.310
2.3) Billable expense income	-	-
	19.000	26.310
Total income of operating activities subject to VAT	19.000	104.972
B) Operating expenses subject to VAT		
I. Expenses from operating activities subject to VAT		
1) Program services	-	78.662
	-	78.662
II. Expenses from supporting activities		
6) For material and consumables	-	-
7) For services		
a) External contractors and consultants		
b) Services subject to VAT	25.437	32.160
c) Other taxes and charges	-	20
d) Rounding off allowances and discounts	-	1
	25.437	32.180
Total operating expenses subject to VAT	25.437	110.842
Net operating income subject to VAT	(6.437)	(5.870)
C) Operating financial income and expenses subject to VAT		
16) Other financial income		
16.1) Interest income		
16.2) Foreign currency exchange gain	-	-
17) Interest and other financial charges		
17.1) Interest expense	-	13
17.2) Foreign currency exchange loss	-	-
	-	13
Total operating financial income and expenses subject to VAT	0	(13)
D) Adjustments to operating financial assets subject to VAT		
Total Adjustments to operating financial assets subject to VAT	-	-
E) Extraordinary operating income and expenses subject to VAT		
20) Unusual or infrequent gain	-	-
21) Unusual or infrequent loss	-	4.380
	-	4.380
Total extraordinary operating income and expenses subject to VAT	-	(4.380)
Income before taxes	- 6.437	(10.263)
22) Taxes		
a) Regional Business Tax (IRAP)	-	465
b) Corporate Income Tax (IRES)	-	-
	-	465
23) Net income provided by operating activities subject to VAT	(6.437)	(10.728)

INTRODUCTION BY THE SECRETARY GENERAL

Dear Members and dear Stakeholders,

INTERSOS's 2014 Social Sustainability Report tells the story of the commitment and dedication of 1,535 local and international humanitarian operators who, on a daily basis, are committed to alleviating as much as possible the suffering that afflicts millions of people in situations of serious humanitarian emergencies around the world. The aim of the Social Sustainability Report is to bring to the attention of the public this world, which is often forgotten or neglected by the media, thus trying to bring a new audience to the subject of humanitarian aid.

At the same time the Social Sustainability Report represents one of the tools with which INTERSOS has equipped itself to outline and report on the activities undertaken in 2014 and in early 2015 for the attention of its donors and supporters, in as transparent and as clear and complete a way as possible. As a matter of fact, transparency is a determining factor in order to guarantee, to those who support us, the best use of donated aid, in full compliance with humanitarian principles and values and of sustainability, as set out in our Constitution and contained in the principle international standards that we apply. In 2014 INTERSOS defined its Strategic Plan 2015-2017 which is the frame of reference for the work of the coming years and confirms and reinforces its mission by placing a strong emphasis on life-saving humanitarian interventions that will represent more and more the focus of activity on the ground.

Other objectives of this plan are:

- to increase operational capacity, thereby increasing the number of people reached with quality humanitarian aid;
- to consolidate know-how to enable an increasing specialization in the core areas of its humanitarian intervention;
- to be more economically independent through the increase in funds from private individuals;
- to reduce turnover and retain our staff in order to have a more stable number of international and local operators and increase the pool of potential personnel on the various missions.

In 2014 we were in Afghanistan, Yemen, Iraq, the Philippines, Lebanon, Jordan, Sudan, Serbia, Bosnia, Kosovo, Mali, Mauritania, Chad, the Democratic Republic of Congo, South Sudan, the Central African Republic, Somalia, Myanmar and Italy. In addition, in early 2015, we extended our involvement in Cameroon, which, along with other neighbouring countries, is welcoming thousands of displaced Nigerians fleeing the violence affecting the northeast of the country. In May 2015 INTERSOS intervened in Nepal to bring

aid with basic necessities and relief goods to the people of the Gorkha district (about 70 km north west of the capital) affected by the earthquake of April 25.

In 2014, which began with the serious consequences of the 'super typhoon Haiyan Yolanda' in the archipelago of the Philippines, INTERSOS was engaged at the forefront of various humanitarian emergencies. The Syrian crisis saw the worst development since its beginning, with nearly 4 million registered refugees, approximately double that of internally displaced persons and almost 12 million people in need of humanitarian assistance in the region.

The advance of armed opposition groups, among the most violent ever seen at that time and in that area, triggered a major crisis in Iraq, where 8 million people are in need of humanitarian protection, health and water. Half of them are children. In Africa, with the persistence of serious crises such as in Somalia, there has been a worsening of the situation in various theatres of operation. In South Sudan, the civil war began in December of 2013 undid years of humanitarian efforts, creating 1.5 million internally displaced persons and half a million refugees in neighbouring countries, exposing the country to a serious food crisis. The civil war in the Central African Republic has created thousands of victims and separate communities, generating almost one million internally displaced persons and three million people whose only hope of survival is humanitarian aid. In West Africa, the most serious outbreak of Ebola caused the collapse of the national health system, requiring an unprecedented humanitarian effort in terms of health care. Finally, the violent action of armed opposition groups in Nigeria sparked a regional crisis, with refugees and displaced persons in Chad, Cameroon and Niger.

The Mediterranean basin has been hit by a growing migratory influx, largely made up of refugees, which revealed serious shortcomings in the welcoming system and new humanitarian needs.

INTERSOS has faced all this, while continuing with its profound internal restructuring, with the aim to be more effective and dynamic in preparing for, predicting and responding to crises, making progress in terms of economic and management efficiency, and establish itself as one of the greatest Italian representatives of international humanitarian aid.

Marco Rotelli
Secretary General INTERSOS

METHODOLOGY

The Social Sustainability Report INTERSOS (hereinafter also referred to as the Social Report) refers to the data and the projects carried out by the Organisation in 2014.

The Social Report contains information on the organisational structure and presents the principal social impacts resulting from INTERSOS's projects around the world. The Social Report has taken account of some specific indicators, as contained in the Non-Governmental Organisation (NGO) sector supplement with relation to the Global Reporting Initiative guidelines (GRI-G3.1). INTERSOS intends to use the Social Report as an instrument of streamlined and accessible communication that clearly describes all the activities in the different countries and action areas, bringing to light the destination of the funds received and the results of activities undertaken, in order to guarantee maximum transparency and accountability to public and private donors, as well as to its supporters.

The Social Report is intended, primarily, for the network of people we work with and compare notes with every day: members, supporters, partners, opinion makers, the media, institutions from the world of non-profit organisations and other stakeholders. The Social Report expresses the strategy of the organisation and especially the work that has been carried out in the area of the different missions. The preparation of the Social Report involved all regional directors and certain managing departments from headquarters including Personnel Management, Communication and Fundraising, Administration, Quality control and Project Monitoring, as well as several representatives on the ground including project managers, Heads of Mission and other international and national operators with specific expertise on the projects involved.

During the course of compiling the report, the contents of the Social Report was defined, which insists on the inclusion of subjects that are considered the most "material" and relevant with respect to the effective operation of INTERSOS, in view of the mission and strategy of the organisation as well as the priorities expressed by stakeholders, especially the institutional donors. The indicators chosen for reporting the impact of the missions in the various countries around the world have been designed, discussed and developed with the collaboration of the Regional Directors of INTERSOS starting from the periodical reports made to donor institutions.

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WHO WE ARE

INTERSOS is an Italian humanitarian organisation, which works all around the world to bring assistance to people in distress, victims of natural disasters, armed conflicts or conditions of extreme exclusion.

With its aid operators, INTERSOS brings **emergency relief to civilian populations**, with particular attention to less protected groups. It provides food and basic necessities. It helps to satisfy basic needs such as the right to education, water and health.

TWENTY YEARS ON THE GROUND

INTERSOS was founded in 1992. Its history begins with the intensification of conflicts between a number of African countries in the early 90s, first in Somalia and then Rwanda, as well as the crisis of the Federal Republic of Yugoslavia. Events that led to the need to respond to such dramatic humanitarian catastrophes with a supportive intervention model specific to emergency situations like these.

It is recognized by the Ministry of Foreign Affairs (MFA), the European Commission through ECHO, the United Nations High Commissioner for Refugees (UNHCR), the other principal Agencies and Committees of the United Nations and has the privilege of having advisory status at the United Nations Economic and Social Council (ECOSOC).

OUR VISION

INTERSOS strongly believes in the idea of building a world based on equality, justice, peace and solidarity and carries out its work in order to achieve this aim. Therefore, it believes that each individual has the responsibility to offer support, unconditionally, to any population so that they can live with dignity and in safety, by relieving suffering and going beyond their own needs.

OUR MISSION

INTERSOS's mission is to help individuals, families and communities in the areas most affected by crisis anywhere in the world, offering solidarity to civilians who find themselves in life-threatening situations, be it due to famine and suffering resulting from situations of extreme poverty, natural disasters or from the destructive effects of human action.

2014:

The year in numbers

5,000,000

People we have helped

€31 Million

Money spent on humanitarian projects

155

Active projects

19

Countries we worked in

73

Operational and management bases

168

International Humanitarian Operators

1.367

Local Humanitarian Operators

The Assembly

The Members' Assembly, convened ordinarily at least once a year, is composed of the founding members and ordinary members of INTERSOS, with the power to deliberate on and sanction general policy guidelines, statutory changes, approve the annual budget and appoint the members of the Board of Directors and the Secretary General.

Board of Directors

The Board of Directors is composed of a number of council members selected from among the members by the Assembly. The President, Vice-President and the Secretary General are all members of the Board.

The Board of Directors takes the necessary steps to achieve the aims of the Association, according to the directions of the Assembly. In particular:

- it appoints the President, Vice President and, after nomination by the Secretary General, the General Director;
- decides on the admission of new members and proposes the possible exclusion of members to the Assembly;
- examines the financial statements during the year and deliver its opinion on the budgets to be submitted to the Assembly;
- it decides on everything concerning the life and activities of the Association.

The Board of Directors meets, convoked by the President, at least three times a year and whenever the President or the Secretary General deem it appropriate, or upon the written request of one third of the Board members. The Board of Directors remains in office for four years and its members may be re-elected.

Secretary General

The Secretary General of INTERSOS is appointed by the Assembly members. The tenure of office is four years and the Secretary General may be reappointed.

The Secretary General:

- a) directs the Association and coordinates the activities and operational offices;
- b) acts as the legal representative and has signing authority for all the acts of ordinary and extraordinary administration;
- c) presents the annual financial statements to the Board of Directors and the Assembly for their approval;
- d) liaises, along with the President, with other institutions, agencies and national and international organisations;

- e) implements the decisions of the Board of Directors;
- f) guarantees, to the Association, the performance required by employees, contractors and volunteers and directs their activities. The Secretary General nominates the appointment of the Director General to the Board of Directors who ratifies this decision at the meeting immediately after the nomination. Liability claims against the Secretary General are decided upon by the Assembly and are exercised by the new Secretary General or by the liquidators.

The President

The President, who holds office for four years and may be reappointed, exercises the role of guidance and supervision, in accordance with the statutory purposes of the Association and in compliance with the Assembly and the Board of Directors. The President liaises, along with the Secretary General, with other institutions, bodies and national and international organisations. The President convenes and presides over the Assembly and the Board of Directors.

THE ORGANISATION AND MANAGEMENT MODEL 231

INTERSOS, as a not for profit association, belongs to that category of legal entities covered by Legislative Decree 231/2001 and that may be held "responsible" for certain conduct carried out by its governing members (those in a "senior position" or simply "top position") and those who are under the direction or supervision of the latter. The Organisation has, therefore, sought to adopt a model of organisation, management and control for the prevention of illicit conduct that obstructs the incurrment of administrative liability of the Association. The organisational model expresses the will of INTERSOS, its bodies and its partners, to do everything possible to ensure that the activity is performed based on compliance with the law and with internal regulations based on the principles of fairness and transparency that have always been respected by the Organisation and contained in the Charter of Values and Code of Ethics adopted by INTERSOS and the laws and regulations currently in force.

To this aim

The following have been identified:

- risk activities, sensitive moments, those responsible for the activities and others involved;
- procedures and rules of conduct for the prevention and management of risk and a system of sanctions for failure to respect the measures indicated in the organisation and management Model;
- protocols for the administration of projects and missions have been reformulated;
- An Internal Auditing function has been established.

Once the Model was adopted, a training course was organised for operators in order to explain its contents. Before entering into service, all INTERSOS operators undergo appropriate training and are given a copy of the Model and its annexes. INTERSOS has also established a Supervisory Committee (mono-subjective), with independent powers of initiative and control, to verify compliance with the principles set out in the Model.

The Code of Ethics

The INTERSOS Code of Ethics was adopted on 30 June, 2009 by a resolution of the Assembly and establishes all the rights, duties and responsibilities of all operators, collaborators, partners and consultants of INTERSOS, as well as members of the statutory bodies.

INTERSOS carries out its mission in accordance with the values and ethical principles common to every human being, such as, honesty, loyalty, fairness and those pertaining to its nature as a humanitarian organisation: humanitarian relief, neutrality, impartiality, independence, non-discrimination and transparency. Its intent is to pursue these statutory objectives by means of clear, precise and transparent regulations in compliance with existing laws.

The Code regulates the relations of the Organisation with donors, partners, suppliers, the press and other methods of mass media communication, the persons responsible for control and auditing, and with the Judiciary.

The principles of the Code, as well as being brought to the attention of all members of staff, are subject to periodic communication and education initiatives.

Any infraction of the principles and provisions contained in the Code of Ethics must be promptly reported to the Supervisory Board. The organisation acts to protect informants against any form of retaliation, discrimination or penalty, also ensuring the confidentiality of his/her identity, subject to the requirements of law and the protection of the rights of the person or persons erroneously accused and / or accused in bad faith. The Code of Ethics is available for consultation on the website of INTERSOS.

INTERSOS analyses annually

- changes in the context of reference and the new challenges in the area of humanitarian action;
- The principal variations in terms of the trends of performance indicators;
- the potential new areas of intervention required;
- issues that emerged from past experiences that could affect future performance

Overall directions of the strategic plan 2015-2017

During 2014 INTERSOS defined and refined its three-year strategic plan, the main objectives of which are as follows:

- to increase operational capacity, thereby increasing the amount of people reached with quality humanitarian aid;
- to consolidate the know-how to enable an increasing specialization in the core areas of its humanitarian intervention;
- to be more independent economically through the increase in funds from private individuals;
- to reduce turnover and retain our staff in order to have a more stable number of international and local operators and increase the pool of potential personnel on the different missions.
- to be as close as possible to those affected by crises, wars and disasters, increasing lifesaving activities in the area of health care, water and emergency shelters.

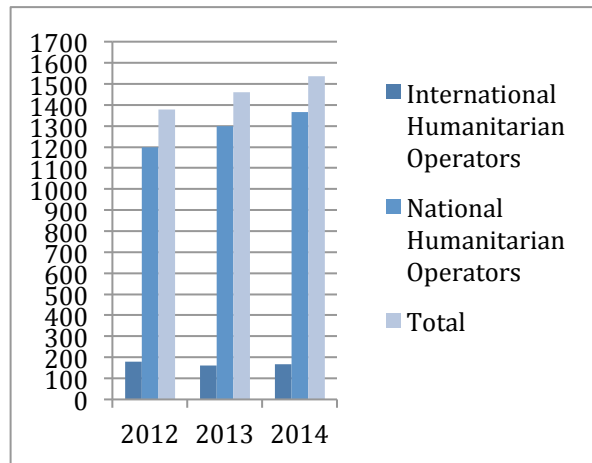
THE PEOPLE OF INTERSOS

In 2014 INTERSOS collaborated with 168 international humanitarian operators (expatriates) and 1,367 local humanitarian operators (working in their country of origin) who have served to alleviate the suffering of populations affected by conflicts, political crises and natural disasters in 19 countries around the world.

	2014	2014
Countries	No. International Operators (expatriates) by decentralised intervention office	No. National Operators by decentralised intervention office
Afghanistan	4	73
Iraq	10	61
Mauritania	9	81
Bosnia	3	3
Haiti	0	1
Serbia	1	5
D.R. Congo	6	69
the Central African Republic	12	63
Somalia	17	297
South Sudan	38	150
Sudan	2	35
Yemen	14	150
Chad	8	41
Mali	5	45
Jordan	6	26
Lebanon	26	215
Myanmar	2	2
The Philippines	5	51
Total	168	1367

PERSONNEL MANAGEMENT POLICY

With the growth of the organisation in recent years the management of human resources has gradually become a matter of crucial importance that has determined the need to adjust the policies of INTERSOS to recruit and retain high-level professionals, who are able to manage the increasing volume of operations, more complex missions and to support key challenges on the ground. One of the subjects that the organisation wants to preside over more in the coming years concerns the retention of international operators



that would mean a decrease in staff-turnover rates: the objective being to get to the point where 50% of all international personnel carry out a minimum of two consecutive missions * with INTERSOS.

For this INTERSOS is identifying a pool of international operators, who are already in force, to count on for the future through development and individual career planning and training to take advantage of the mentorship and the transfer of know-how on the part of humanitarian operators with more experience, as well as external training. In 2014 INTERSOS began to consolidate the activities of systematic evaluation of the performance of international humanitarian operators on the ground, carried out by supervisors, followed by a phase of sharing (debriefing) of the evaluations received, the experiences on the ground in addition to the expectations of future collaboration, in meetings with the human resources department. Among the activities that INTERSOS intends to use to increase the retention of its staff will be a more balanced rotation of its expatriate staff in the different missions and countries. The

same kind of logic will follow in terms of the organisation of numerous local operators (usually used for missions in their country of origin) where the profiles of some of these individuals have been identified as operators who, in the future, could expatriate to become project leaders in other countries, thereby adding to INTERSOS's team of international humanitarian operators.

FIELD SAFETY

Risk management and field safety are two of the main priorities of INTERSOS. The objective of its security strategy is to find ways of continuing to provide assistance and protection in situations of conflict and keep the risk below a certain threshold of acceptability. To ensure overall coordination, in 2015 the position of "Security Referent (SR) and Risk Management" was created. The incumbent, in collaboration with the Secretary General and colleagues from the unit programs, will be responsible for monitoring the proper implementation of safety procedures and conduct on the ground by humanitarian operators.

In order to effectively safeguard security in increasingly insecure areas around the world, risk analysis is conducted regularly at both a regional level (in areas that includes more than one country) and at country-specific and project-specific levels. Alternative routes, organisation of movement and a clear idea of the safety of the area are evaluated daily in order to have different scenarios available and to respond promptly to possible dangers.

And an emergency evacuation plan is finally in operation in each country that is progressively adjusted to align with the escalation of the crisis, and actively involving local institutions and other local and international humanitarian organisations in the territories in which INTERSOS operates.

Fortunately, in 2014 no serious incidents involving any of our humanitarian operators were reported. The safety of INTERSOS personnel is also connected to the concept of "acceptance", that is the acceptance of the local population who, in recognising the positive role of our humanitarian operators, create an extra layer of protection. The scope for improvement and the biggest challenge for INTERSOS will be making the analyses of safety more complete and efficient in the territories in which it carries out its mission.

EXTERNAL COMMUNICATION

The main objective of INTERSOS's external communication is to bring to the attention of the media and the Italian public crises and humanitarian issues which have been neglected or unknown, thus trying to bring a new audience to the subject of humanitarian aid.

The website: www.INTEROS.org

It is the fundamental tool with which INTERSOS communicates its operations and shares information on the areas of the world in which it operates. In the early months of 2015, thanks to a donation, the layout of the site was completely redesigned to allow for greater usability and give more space to the images and news from the field in real time.

In line with its objective of being transparent, INTERSOS provides users with all documents relating to the annual budget, the model of organisation and management and the Code of Ethics. The site offers the opportunity for users to contact the Organisation via a hotline (**numero verde**) open for general enquiries, requests for help or to pledge donations: **800800552**

Social Media

Social media has become the preferred way to disseminate real-time information on humanitarian crises taking place worldwide. INTERSOS, via various social media platforms, publishes stories and accounts from the field as well as video and photographic material, through which it is possible for the user to discover, in a more direct way, the "human" side of the Organisation. INTERSOS is present on:

Facebook <https://www.facebook.com/pages/INTEROS/150301155010350?fref=ts>

Twitter <https://twitter.com/INTEROS>

Flickr <http://www.flickr.com/people/intersos/>

Youtube <http://www.youtube.com/channel/UC6jW8HsHXaHjx67SOarx0PQ>

Instagram <http://statigr.am/INTEROS>

The magazine *Sul Campo*

It is a quarterly publication written by our humanitarian operators that recounts the details of the stories of the people who have been helped. To receive it free of charge, simply subscribe to the newsletter by providing your name and address on the website's dedicated subscription page:

<https://www.INTEROS.org/newsletter/>

Advocacy activities

INTERSOS is currently the NGO coordinator of the Italian Coalition “**Stop all’uso dei bambini soldato!**” (Stop the Use of Child Soldiers), along with other international organisations. www.bambinisoldato.it

In recent years the Coalition has dealt mainly with information and awareness, organizing, every year on **12 February**, the *International Day against the Use of Child Soldiers*.

Amadi’s Choice (La scelta di Amadi)

The story of Amadi and all the children he represents was presented in a film, in four episodes, shot in Haiti with actors recruited through 'street casting' and with the collaboration of the local school of cinema. The film was made entirely pro-bono by the production company 'Filmmaster Productions' with the executive production of Fabrizio Race and directed by Fabio Cimino.

The site www.lasceltadiamadi.it is a window on to the world of Amadi, on the condition of children in armed conflict and the work of INTERSOS to protect and assist children in humanitarian crises, with thematic sections and informative material, insights, videos and photos on INTERSOS 's work around the world.

Schools

In 2014 INTERSOS continued the project for Italian schools entitled **Scuole Solidali per il Congo: bambino si, soldato no!** (Schools in support of the Congo: Child yes, soldier no!), a traveling workshop that made use of an interactive educational approach on the issues of child soldiers, participated in by primary and secondary schools in the provinces of Padua and Rome.

PRIVATE FUNDRAISING

In recent years INTERSOS was able to count on the support of more than 2,000 individual donors. Private funding, while representing a smaller percentage (approximately 2%) when compared to institutional funding, is very important for the independence of INTERSOS due to the fact that, in comparison with institutional donations, it is at liberty to choose independently at what time and on what activities it wants to allocate such private donations.

The channels through which donors, supporters and friends become aware of INTERSOS are mainly the website, social networks, communication campaigns, traditional and online advocacy campaigns as well as by the activities organized by local committees. In recent years INTERSOS has been gradually developing an approach to fundraising by legal entities according to an approach based on the concept of strategic philanthropy. Essentially, this is about finding the connections between the values, missions and activities of INTERSOS with those of the companies and foundations who decide to become donors. It has continued to raise funds through initiatives such as the sale of organic and fair trade hazelnut cream spreads, produced by Deanocciola Srl, specifically for us. INTERSOS also offers solidarity gifts for baptisms and weddings with a minimum bid that the buyer can independently decide to increase.

This system of fundraising has three benefits: an increase in the sale of organic, fair trade products; targeted fundraising for INTERSOS's projects and bringing increased awareness to a larger number of people due to the information included about the donations and their origins.

INTEROS is a member of UNORA, the first committee formed with the aim of promoting the culture of *payroll giving* in Italy, in other words, the donation through pay check. *Payroll giving* is a form of donation that employees of public and private companies can make through a donation deducted monthly from the salary, in favour of one or more social causes, of an amount which corresponds to one hour of work per month. Member companies can initiate a mechanism of *match giving* that includes a parallel donation of an amount equivalent to the total or part of the amount donated by its employees.

LOCAL COMMITTEES

Local committees are groups of people who voluntarily choose to spend some of their free time to support advocacy campaigns and awareness of INTERSOS in Italy.

The Committees are spontaneous, self-managed, independent and open to all. Their role is essential for the growth of the Association, because they are the source of information and fundraising activities through the organisation of conferences, meetings, cultural events, exhibitions, presentations, workshops and peace education seminars in schools.

THE ACTIVITIES OF 2014

In 2014 INTERSOS was able to spend a very significant share of their budget allocated to each of the over 150 humanitarian projects, equal to 93.8%* of the funds received from its private and institutional donors.

+ 37% of the project portfolio

+ 5% in operating and management bases (68 to 73)

+ 7% in collaborators selected at an international level

93.87% implementation of the projects (+4.6 compared to the previous two years)

Expenses for humanitarian projects broken down by missions in 2014

Mission	Sum (thousands of €)	Percentage of total expenditure
Italy	183,301	0.6%
Somalia	5,458,813	17.4%
Bosnia	40,000	0.13%
Kosovo	638	0%
Serbia	251,741	0.8%
Afghanistan	1,610,424	5.1%
Iraq	995,742	3.2%
Chad	816,074	2.6%
Lebanon	7,539,039	24.1%
Yemen	2,990,190	9.5%

* The part of the contributions not used during the year, at the end of the fiscal year, are recorded as deferred income for the unspent part. This entry is reported as deferred for projects straddling two fiscal years, a reduction in "Receivable credits from the Donor" for projects that require an advance on the part of the Organisation, or "Receivable debits from the Donor" for projects for which the total of the contract has been received and the project ends by 31 December.

Mauritania	1,581,817	5.0%
D.R. Congo	1,683,014	5.4%
Haiti	25,000	0.08%
Sudan	844,351	2.7%
South Sudan	3,965,988	12.7%
Jordan	1,282,620	4.1%
Mali	229,888	0.7%
Myanmar	135,482	0.4%
The Philippines	776,371	2.5%
The Central African Republic	898,584	2.9%
Total	31,329,866	100%

INSTITUTIONAL DONORS

98% of the budget dedicated to humanitarian missions comes from institutional donors that INTERSOS works in collaboration with daily in the process of validation, auditing and reporting each project for which funds are received.

UNHCR	33%
UNICEF	21%
EU-ECHO	8%
OTHER UN AGENCIES (CHF, UNDP, UNOCHA, UNFPA, WFP)	29%
MAE -COOP.ITA	4%
Other Institutions and Organisations (Caritas, CEI, CIAA, IOM, DRC)	3%
Private Donors, Companies and Foundations	2%

OUR COMMUNITY BASED APPROACH

INTERSOS has adopted an operational approach to their humanitarian projects that in Anglo-Saxon jargon is called a *Community Based Approach*, developed by the agencies of the United Nations and international NGOs after years of experience on the ground and collected within the guidelines proposed by the UN High Commissioner for Refugees (UNHCR).

This approach is based on the concept that by placing the members of the communities and the people who intend to help them at the centre of decision-making processes, they will be better protected.

The Community Based Approach offers a vision of the beneficiaries of humanitarian intervention not as passive individuals to assist and save, but as individuals who should have an active role in all phases of program planning and of the management processes of their needs in emergency situations, thanks to the transfer of powers and responsibilities from the very beginning of intervention project, enabling them to contribute actively.

INTERSOS operates in the design, start-up and consolidation phase of each humanitarian program using tools to understand and evaluate the political, economic, social and cultural context of the population receiving aid. The beneficiaries are interviewed and observed in order to subdivide categories in terms of gender, ethnicity, culture and priorities. Each intervention is built on the basis of the needs that are identified through reconnaissance and analysis, in particular under the principle of "Do not harm", because very often, performing tasks that do not really correspond to the needs of the territory, is likely to harm the community. INTERSOS immediately involves local people in its operations, enhancing and developing the capabilities and skills of individuals and communities with the aim of gradually phasing out their dependence on outside help.

Along side the Community Based Approach is the concept of the Rights Based Approach, for which the main objective of the organisation is to support people to reclaim their rights without replacing them.

Community involvement and the use of local human resources in project management helps to increase the degree of responsibility of the beneficiaries in relation to decision-making processes and activities that have an impact on their public and private lives.

PROJECT MONITORING

INTERSOS has adopted a tool for the evaluation of individual projects, the Project Appraisal Tool that allows each manager on the ground to update monthly the degree of progress of the activities with the drafting of a quarterly report which includes a set of performance indicators for reporting the results to individual donors.

Among the objectives for the monitoring of projects in the coming years is to pool the indicators proposed by the different institutional donors and create some specifications to build a dashboard for reporting the global impact on the ground to allow for greater comparability of the results of the more than 150 projects that INTERSOS is working on.

In addition to the monitoring of performance INTERSOS uses a function (grant control) of support for the missions that it is in charge of, ensuring that the procedures followed by the project leaders conform to the guidelines that are required by the different donors on the subject of such matters as the selection process, acquisition regulations, procedure waivers, reporting of activities and costs, monitoring of results and controls.

2014 was characterised by a renewal process of the procedures for the management of projects from different donors including ECHO, UNHCR, UNICEF and MAE. INTERSOS has, therefore, worked hard to adapt its operating procedures to the new institutional frameworks of some of its major institutional donors. In this INTERSOS was selected (the only European player), together with 14 other NGOs worldwide, as a stakeholder in the panel that UNHCR created as part of the renovation project of its procedures governing relations with organisations that fund humanitarian projects.

OUR REFERENCE STANDARDS

Food Safety

- SPHERE project
- ECHO, food assistance policy
- UNHCR, promoting livelihoods and self-reliance

Water and Hygiene

- SPHERE Project
- INTERSOS Wash Manual
- UNICEF - WASH Strategy Paper/Global WASH Cluster Strategy Paper
- ECHO, Wash guidelines

Protection

- INTERSOS Protection Manual
- GBV, Area of responsibility
- INEE Project - Minimum Standards for Child Protection in Humanitarian action
- SPHERE Project
- ECHO - Humanitarian Protection Guidelines
- Guideline for the protection of IDPs (Global Protection Cluster)
- IASC Operational Guidelines on Human Rights and Natural Disasters
- Professional Standards for Protection work (ICRC)

Healthcare

- SPHERE Project

Education

- INTERSOS - Education Manual
- SPHERE Project
- INEE - Minimum Standards in Education

Migration

- NRC-OCHA Guidance on Profiling Internally Displaced Persons
- IASC Framework on Durable Solutions for IDPs

Help in an Emergency

- UNHCR Handbook for Emergencies, Community Based Approach in UNHCR Operation
- ECHO, the use of cash and vouchers in humanitarian crises
- SPHERE Project

INTERSOS IN LEBANON

The activities carried out in 2014

INTERSOS worked in the south of the country, in Bekaa and Mount Lebanon, particularly in the areas of food safety by ensuring access to food, of water and hygiene facilities by providing drinking water and sanitation, and of housing to cope with the increasing number arrivals.

INTERSOS also worked in the area of education by promoting educational and recreational activities aimed at the protection and safeguarding of children, both Syrian and Lebanese (52% of the Syrian refugees are under 17 years). The intervention in the country is characterized by protective activity designed to identify and support the most vulnerable and at risk individuals, with particular attention to women and children.

INTERSOS NUMBERS	2014
Number of international operators on the ground	26
Number of local operators on the ground	300
Number of humanitarian projects*	14

HEALTHCARE	
Number of people to whom we provided access to safe water	12,850
Number of people to whom we provided access to sanitation	22,600
Number of people who received personal hygiene kits	850
Number of people reached by awareness-raising campaigns on hygiene	14,200
EDUCATION	
Number of people who attended a vocational training course	2,250
FOOD SAFETY	
Number of families that received a food voucher or food kit	35,400
PROTECTION	
Community Centres for gender-based violence (GBV) victims	10
Spaces for children and teenagers (Child Friendly Spaces)	11
Number of people reached by awareness-raising activities on gender-based	30,750

violence and child protection	
Number of family reunifications that took place	10
Number of GBV survivors who were identified and supported	550
Number of children who were at risk or victims of violence, identified and assisted	150
Number of temporary shelters built or kits distributed to build temporary accommodation	350

INTERSOS IN THE CENTRAL AFRICAN REPUBLIC

In 2014 INTERSOS worked to re-establish quality primary education courses for children living in a state of emergency in sites of internally displaced persons in Boda and Moyenne Sido, providing integrated food assistance and primary health care to both the internally displaced persons and the host population living in villages located along 5 axes within a 50 km radius of the city of Bozoum (Ouham-Pendé Region) and at 13 sites in Bangui.

In the area of food safety INTERSOS distributed food to displaced persons in Kabo, Boda and Moyenne Sido and provided seeds to displaced rural households that had been relocated, displaced persons in host families and to the local population.

In 2014 INTERSOS carried out a project to help the emergency by providing water, sanitation and health care to 2,161 displaced persons in Kabo and Moyenne Sido and provided protection along the Sibut-Kaga-Bandoro Dekoa axis for the displaced persons and host community through monitoring and assistance.

INTERSOS NUMBERS	2014
Number of international operators on the ground	12
Number of local operators on the ground	63
Number of humanitarian projects*	10

WATER

Number of people who have been assured of access to safe water	2,161
Number of wells or water sources rehabilitated or built	3
Number of people who have been assured of access to sanitation	2,064
Number of people who received hygiene kits	2,064
Number of people reached by awareness-raising campaigns on hygiene	2,161

EDUCATION

Number of new temporary schools set up and run	5
Number of new permanent schools constructed and run	1
Number of new permanent schools rehabilitated and run	9
Number of children who have had access to quality primary education (learning materials, location, facilities, qualified teachers)	5,094
Number of people who attended a vocational training course	150

FOOD SAFETY

Number of families who have received tool kits and seeds distributed for agriculture	4,000
Number of families who received a food voucher or food kit	7,721

HEALTHCARE

Number of health facilities (mobile clinics, health centres and hospitals) supported	22
Number of individuals who have been provided with basic health services	17,071
Number of health care staff trained	87
Number of people who have benefited from awareness-raising campaigns on the proper use of hygiene (Hygiene Promotion)	5,065

PROTECTION

Community Centres for gender-based violence (GBV) victims	3
Spaces for children and teenagers (Child Friendly Spaces)	0
Number of people reached by awareness-raising activities on gender-based violence and child protection	1,028
Number of family reunifications that took place	0
Number of GBV survivors who were identified and supported	427
Number of children who were at risk or victims of violence, identified and assisted	400

INTERSOS IN AFGHANISTAN

INTERSOS is committed to increasing the abilities of local authorities and communities in the prevention, mitigation and response to natural disasters (disaster risk reduction), and to strengthen rural communities by helping to improve the governance of Afghanistan through the development of local skills.

In the area of migration, there are several ongoing projects to raise awareness on hygiene and provide technical support in the construction of shelters for internally displaced persons in the districts of Shirin Tagab and Khawja Sabz Push, and in the province of Faryab.

INTERSOS also worked on food safety for the most vulnerable individuals of the population in the districts of Injil, Karukh, Kohsan and Guzara.

INTERSOS NUMBERS	2014
Number of international operators on the ground	4
Number of local operators on the ground	73
Number of humanitarian projects*	7

DISASTER RISK REDUCTION	
Number of people reached by awareness-raising activities on natural disaster preparedness	7,657
Number of local committees trained to handle emergencies related to natural disasters	65
Number of training courses on the prevention and management of natural disasters	10

WATER	
Number of people who have been assured of access to safe water	51,162

Number of wells or water sources rehabilitated or built	15
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FOOD SAFETY	
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Number of families who received a food voucher or food kit	1,400
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EMERGENCY RELIEF	
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Number of temporary shelters built or kits distributed to build temporary accommodation	124
Number of units of semi-permanent accommodation built	372

INTERSOS IN JORDAN

INTERSOS operations in Jordan have concerned the protection and support of children (who represent about 56% of the total number of Syrian refugees in the country) and women, through psycho-social and empowerment activities aimed at reducing isolation and improving living conditions. The most vulnerable Syrian refugee families have experienced an improvement of their living conditions thanks to measures such as home safety enhancement, distribution of hygiene kits and economic support.

INTERSOS has opened and is running 25 family and children's centres, in cooperation with a local organization, JOHUD (Jordanian Hashemite Fund for Human Development).

INTERSOS IN NUMBERS	2014
Number of international operators on the ground	6
Number of local operators on the ground	26
Number of humanitarian projects*	5

WATER

Number of people who received hygiene kits.	1,369
Number of people reached by awareness-raising campaigns on hygiene.	2,607

PROTECTION

Child and Family Spaces.	25
Number of people reached by awareness-raising activities on gender violence and child protection.	20,389

EMERGENCY AID

Number of people who received basic non-food items (NFI) kits (blankets, stoves, mats, etc.) or vouchers/cash.	4,484
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INTERSOS IN YEMEN

INTERSOS carried out many activities to protect and improve the lives of over 250,000 persons, including refugees, internally displaced persons and members of the local hosting communities. INTERSOS provided psycho-social support and financial and legal aid, and carried out education and awareness-raising activities against gender violence and trafficking in the territories along the route of thousands of refugees between the Horn of Africa and Yemen. Projects were also carried out to improve access to education and in the sphere of health care in a context of emergency, through mobile clinics providing medical assistance in the areas hit by the conflict .

INTERSOS IN NUMBERS	2014
Number of international operators on the ground	14
Number of local operators on the ground	150
Number of humanitarian projects*	15

EMERGENCY AID	
Number of supported people belonging to communities / countries hosting refugees and returned and displaced persons.	260,000
PROTECTION	
Community Centres for gender-based violence (GBV) victims set up and run	3
Number of spaces for children and teenagers (Child Friendly Spaces) that were set up and run	18
Number of people reached by awareness-raising activities on gender violence and child protection.	11,000
Number of family reunifications that took place.	943
Number of GBV victims who were identified and supported.	1758
Number of children who were at risk or victims of violence, identified and assisted.	175

WATER	
Number of people to whom we provided access to safe water	1,150
Number of people who received hygiene kits.	3,930
Number of people reached by awareness-raising campaigns on hygiene	1,840

INTERSOS IN SOUTH SUDAN

INTERSOS is running projects on education in an emergency context to support 6,000 children attending the schools of the Bentiu camp for displaced persons. Other projects are focused on child protection, protection from gender violence, distribution of emergency shelters and survival kits and access to sanitation and health care.

INTERSOS IN NUMBERS	2014
Number of international operators on the ground	38
Number of local operators on the ground	150
Number of humanitarian projects*	18

WATER	
Number of people to whom we provided access to safe water.	10,000
Number of wells or water sources rehabilitated or built.	45
Number of people to whom we provided access to sanitation.	1,800
Number of people who received hygiene kits.	5,600
Number of people reached by awareness-raising campaigns on hygiene.	53,350

EDUCATION	
Number of new permanent schools set up and run	3
Number of children who accessed good-quality primary education (learning material, location, services, qualified teachers)	12,000

PROTECTION	
Community Centres for gender-based violence (GBV) victims.	1
Spaces for children and teenagers (Child Friendly Spaces)	5
Number of people reached by awareness-raising activities on gender violence and child protection.	25,000

Number of family reunifications that took place.	20
Number of GBV survivors who were identified and supported.	650
Number of children who were at risk or victims of violence, identified and assisted.	50

MIGRATION

Number of refugees, displaced people and migrants supported in the areas of displacement	574,456
Number of supported people belonging to communities hosting refugees and displaced and returned people.	100,000

EMERGENCY AID

Number of temporary shelters built or kits distributed to build temporary accommodation	31,739
Number of units of semi-permanent accommodation built	174,456

INTERSOS IN BOSNIA

Having concluded its demining efforts, INTERSOS started a collaboration with the local NGO Mine Dog Detection Center (MDDC) to transfer know-how on the techniques and principles of demining for humanitarian purposes. Such collaboration proved to be effective and INTERSOS was able to transfer a significant amount of the knowledge it acquired during more than 15 years of activity.

INTERSOS IN NUMBERS	2014
Number of international operators on the ground	3
Number of local operators on the ground	3
Number of humanitarian projects*	1

EDUCATION

Number of people who attended a vocational training course	15
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INTERSOS IN THE PHILIPPINES

INTERSOS activities are focused on supporting the local population in the Tanauan area, where the typhoon destroyed 98% of houses and infrastructures, leaving 20,000 people displaced. Our current projects are aimed at improving access to education and help the local community rebuild itself and go back to life.

INTERSOS IN NUMBERS	2014
Number of international operators on the ground	5
Number of local operators on the ground	51
Number of humanitarian projects	2

DISASTER RISK REDUCTION	
Number of people reached by awareness-raising activities on natural disaster preparedness	4,442
Number of training courses on the prevention and management of natural disasters.	3
WATER	
Number of people who have been assured of access to sanitation.	4,995
EDUCATION	
Number of children who have had access to quality primary education (learning materials, location, facilities, qualified teachers).	6,693
PROTECTION	
Spaces for children and teenagers (Child Friendly Spaces).	14
EMERGENCY AID	
Number of people who received basic non-food items (NFI) kits (blankets, stoves, mats, etc.) or vouchers/cash.	900

INTERSOS IN MYANMAR

INTERSOS and KMSS implemented psycho-social support programmes to help internally displaced persons in the areas hit by the conflict and help communities restart their activities.

INTERSOS IN NUMBERS	2014
Number of international operators on the ground	2
Number of local operators on the ground	2
Number of humanitarian projects*	1

PROTECTION

Community Centres for gender-based violence (GBV) victims.	9
Spaces for children and teenagers (Child Friendly Spaces).	9
Number of people reached by awareness-raising activities on gender violence and child protection.	5,504
Number of children who were at risk or victims of violence, identified and assisted.	2,169

EDUCATION

Number of people who attended a vocational training course**.	1,026
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INTERSOS IN SOMALIA

Somalia is the country where INTERSOS carried out its highest number of projects: 33 projects in 2014 alone. Activities to support the local population and internally displaced persons (in central and southern Somalia in particular) have concerned all our fields of action, from access to water to health care (medical assistance, prevention of epidemics, nutrition), from food safety through the promotion of agricultural activities to projects for the sustainable resettlement of displaced persons in their villages of origin and for the protection of women from gender violence.

INTERSOS IN NUMBERS	2014
Number of international operators on the ground	38
Number of local operators on the ground	150
Number of humanitarian projects*	33

DISASTER RISK REDUCTION	
Number of people reached by awareness-raising activities on natural disaster preparedness	11
Number of local committees trained to handle emergencies related to natural disasters	1
Number of training courses on the prevention and management of natural disasters	1
WATER	
Number of people to whom we provided access to safe water.	13,790
Number of wells or water sources rehabilitated or built.	29
Number of people to whom we provided access to sanitation.	7,950
Number of people who received hygiene kits.	1,860
Number of people reached by awareness-raising campaigns on hygiene.	13,790
EDUCATION	
Number of new temporary schools set up and run.	54
Number of children who have had access to quality primary education (learning materials, location, facilities, qualified teachers)	10,217
Number of people who attended a vocational training course	100

Number of local communities members who attended a course on risk prevention and management in natural disaster scenarios	610
FOOD SAFETY	
Number of people who benefited from activities aimed at increasing their crop productivity	345
Number of single individuals who received tool kits and seeds distributed for agriculture	345
Number of families who received a food voucher or food kit	368
HEALTH CARE	
Number of health facilities (mobile clinics, health centres and hospitals) supported*	20
Number of individuals who have been provided with basic health services	230,888
Number of health care staff trained	348
Number of children aged less than 5 years who have benefited from a nutrition programme	2,802
Number of people who have benefited from awareness-raising campaigns on the proper use of hygiene (Hygiene Promotion)	206,124
PROTECTION	
Number of people reached by awareness-raising activities on gender violence and child protection.	2,000
Number of family reunifications that took place.	157
Number of GBV survivors who were identified and supported.	250
Number of children who were at risk or victims of violence, identified and assisted.	650
MIGRATION	
Number of refugees, displaced persons and migrants supported so that they could sustainably return to their places of origin.	2,510
Number of supported people belonging to communities / countries hosting refugees and returned and displaced persons.	365
EMERGENCY AID	
Number of temporary shelters built or kits distributed to build temporary accommodation	345
Number of units of semi-permanent accommodation built	201
Number of people who received basic non-food items (NFI) kits (blankets, stoves, mats, etc.) or vouchers/cash.	368

INTERSOS IN MALI

INTERSOS carried a project to support the reintegration of child soldiers (children associated to armed forces or groups). This consisted in identifying the children, taking them temporary into custody and identifying appropriate transit centres and accommodation for the child in Badalabougou, in the Bamako and Korofina districts. Each case was followed until the child was reunited with his family and reintegrated into his community by accessing education courses and vocational training.

INTERSOS IN NUMBERS	2014
Number of international operators on the ground	5
Number of local operators on the ground	45
Number of humanitarian projects*	1

INTERSOS IN CHAD

INTERSOS accompanied and supported the return and resettlement of a part of the refugees and internally displaced persons located in the border areas, by monitoring population movements, living conditions, security levels, cross-community relations and protection issues and also by improving access to water and helping the returned persons in starting rural activities to sustain their livelihood.

WATER	
Number of people to whom we provided access to safe water.	5,000
Number of wells or water sources rehabilitated or built	8
FOOD SAFETY	
Number of people who benefited from activities aimed at increasing their crop productivity	125,000
Number of single individuals who have received tool kits and seeds distributed for agriculture	60,500
PROTECTION	
Number of people reached by awareness-raising activities on gender violence and child protection.	60,000
EMERGENCY AID	
Number of units of semi-permanent accommodation built	93,500
Number of people who received basic non-food items (NFI) kits (blankets, stoves, mats, etc.) or vouchers/cash..	27,000

INTERSOS IN MAURITANIA

INTERSOS supported Malian refugees in the Mberra camp through various projects on the protection of vulnerable persons, and in particular on protecting women from gender violence and guaranteeing children and teenagers access to primary education, leisure activities and activities on nutrition and hygiene.

Moreover, INTERSOS carried out projects to improve food safety and livelihood sustainability levels for the families of the Bassikounou and Fassala communities hosting the refugees; to strengthen the capacity of civil society at national level; and to improve access to land for the local population in southern Mauritania by fostering social dialogue between the organisations of producers/breeders and local governing bodies along the banks of the Senegal river.

INTERSOS IN NUMBERS	2014
Number of international operators on the ground	9
Number of local operators on the ground	81
Number of humanitarian projects*	8

WATER	
Number of people reached by awareness-raising campaigns on hygiene.	5,539
EDUCATION	
Number of children who have had access to quality primary education (learning materials, location, facilities, qualified teachers)	4,256
PROTECTION	
Community Centres for gender-based violence (GBV) victims	4
Spaces for children and teenagers (Child Friendly Spaces)	
Number of people reached by awareness-raising activities on gender violence and child protection.	276
Number of family reunifications that took place.	184
Number of GBV survivors who were identified and supported.	62
Number of children who were at risk or victims of violence, identified and assisted.	19

MIGRATION	
Number of refugees, displaced persons and migrants supported in the areas of displacement	16,880
Number of supported people belonging to communities / countries hosting refugees and returned and displaced persons.	5,000

INTERSOS IN SUDAN

INTERSOS supported refugees in the Zalingei camp and in Khartoum's urban area, as much as in the underserved rural villages of central and western Darfur, through projects aimed at guaranteeing access to quality primary schooling for children, at creating opportunities to ensure people's livelihood (i.e. through agriculture) and at improving access to water and sanitation infrastructures. Support was provided to the most vulnerable internally displaced persons who voluntarily returned to the underserved areas of western Darfur (Forobanga, Habila, AUs) and central Darfur (Garsila and UmKher AUs) by building or rehabilitating eco-friendly shelters.

INTERSOS also carried out several projects to promote dialogue and peace, aimed at improving local traditional mechanisms in the sphere of reconciliation and controversy resolution.

INTERSOS IN NUMBERS	2014
Number of international operators on the ground	2
Number of local operators on the ground	35
Number of humanitarian projects*	7

WATER	
Number of people to whom we provided access to safe water.	3,200
Number of wells or water sources rehabilitated or built	13
Number of people to whom we provided access to sanitation.	14
Number of people who received hygiene kits.	6,800
Number of people reached by awareness-raising campaigns on hygiene.	5,000
EDUCATION	
Number of new permanent schools rehabilitated and run	22
Number of children who have had access to quality primary education (learning materials, location, facilities, qualified teachers)	250
Number of training courses on the prevention and management of natural disasters	750
Number of people who attended a vocational training course	450
FOOD SAFETY	

Number of people who benefited from activities aimed at increasing their crop productivity	3,200
HEALTH CARE	
Number of people who have benefited from awareness-raising campaigns on the proper use of hygiene (Hygiene Promotion)	5,000
MIGRATION	
Number of refugees, displaced persons and migrants supported in the areas of displacement	3,900
Number of refugees, displaced persons and migrants supported so that they could sustainably return to their places of origin.	800
Number of supported people belonging to communities / countries hosting refugees and returned and displaced persons.	500
EMERGENCY AID	
Number of temporary shelters built or kits distributed to build temporary accommodation	790
Number of people who received basic non-food items (NFI) kits (blankets, stoves, mats, etc.) or vouchers/cash.	120

INTERSOS IN ITALY

At its A28 Centre, a facility solely run through private funds in collaboration with Cooperative CivicoZero, INTERSOS supported more than 600 children, providing them with shelter and assistance so that they could become aware of their rights and take fully informed decisions.

Within the framework of its new project, started in 2014 in the Province of Crotona, a medical clinic was set up for undocumented foreigners, for migrants arriving by sea on the Calabria shores and for Italian nationals suffering poverty and social exclusion. The centre provides social and legal aid, first medical aid and medical follow-up for the most severe cases. The service includes a mobile and outreach clinic to provide medical care to seasonal workers and migrants living in the wider area who would have difficulties in reaching the centre on their own. The creation of a fully operative network with the participation of INTERSOS, of the other main associations of the Crotona province (Agorà Kroton, Prociv, Kroton Community) and of the interested government bodies constitutes both the basis and the main objective of the project.

INTERSOS IN IRAQ

INTERSOS provided emergency aid and assistance to support Syrian refugees and displaced Iraqis, both within official camps and urban areas. Activities consisted in distributing food and basic supplies, providing educational, social and leisure opportunities, identifying the most vulnerable and at risk persons – i.e. women, children and teenagers – and supporting them in *ad hoc* ways. For such purpose, activities were conducted both within community centres of reference and through mobile units that made it possible to reach those in need even in the most remote areas.

INTERSOS IN NUMBERS	2014
Number of international operators on the ground	10
Number of local operators on the ground	61
Number of humanitarian projects*	8

EDUCATION	
Number of new temporary schools set up and run	2
Number of children who have had access to quality primary education (learning materials, location, facilities, qualified teachers)	2,473
FOOD SAFETY	
Number of families who received a food voucher or food kit	13,000
PROTECTION	
Community Centres for gender-based violence (GBV) victims	5
Number of people reached by awareness-raising activities on gender violence and child protection.	1,623
Number of people with specific needs who were identified	1,086

INTERSOS IN THE DEMOCRATIC REPUBLIC OF THE CONGO

INTERSOS carried out projects on the issue of protection, with gender violence as the main focus, and on the implementation of psycho-social support activities for children (former child soldiers and unaccompanied, vulnerable or separated children) in the Dungu area.

The INTERSOS mission also supported the resumption of schooling activities in the villages attacked by the Lord's Resistance Army (LRA) in the Dungu-Dorumae area in the Banda zone.

Moreover, INTERSOS carried out emergency aid activities based, for the first time, in providing food solely through vouchers – a method which allows for local food resources to be used and thus promotes local business.

INTERSOS IN NUMBERS	2014
Number of international operators on the ground	6
Number of local operators on the ground	69
Number of humanitarian projects*	8

EDUCATION	
Number of new permanent schools constructed and run	9
Number of new permanent schools rehabilitated and run	18
Number of children who have had access to quality primary education (learning materials, location, facilities, qualified teachers)	3,030
Number of people who attended a vocational training course	35
FOOD SAFETY	
Number of people who benefited from activities aimed at increasing their crop productivity	
Number of single individuals who have received tool kits and seeds distributed for agriculture	640
Number of families who received a food voucher or food kit	20,000
PROTECTION	
Number of people reached by awareness-raising activities on gender violence and child protection.	227,906
Number of family reunifications that took place.	4

Number of children who were at risk or victims of violence, identified and assisted	785
MIGRATION	
Number of refugees, displaced persons and migrants supported in the areas of displacement	2,500